

HEALTH AND HUMAN SERVICES

The Health and Human Services Agency oversees departments and other state entities that provide health and social services to California's vulnerable and at-risk residents.

The Budget includes \$163 billion (\$41.9 billion General Fund and \$121.1 billion other funds) for all health and human services programs.

The Budget transfers an additional \$700 million General Fund to the Safety Net Reserve in 2018-19, bringing the total amount in the reserve to \$900 million. These funds will be available for California Work Opportunity and Responsibility to Kids (CalWORKs) and Medi-Cal services and benefits during an economic downturn.

COVERED CALIFORNIA

The Patient Protection and Affordable Care Act allows states to create and operate state-based health insurance exchanges. California chose to operate its own exchange, known as Covered California, to increase the number of insured Californians, improve health care quality, lower costs, and reduce health disparities. Covered California allows consumers on the individual market to compare and shop for health insurance plans and administers federal Advanced Premium Tax Credits to individuals with incomes below 400 percent of the federal poverty level.

The Budget includes \$428.6 million General Fund in 2019-20, \$479.8 million in 2020-21, and \$547.2 million in 2021-22 to provide subsidies to qualified individuals between 200 and 600 percent of the federal poverty level and individuals at or below 138 percent of the federal poverty level. The Budget also includes statutory changes to allow Covered California to implement the program, which sunsets January 1, 2023.

The Budget will provide premium assistance of approximately \$10 per month to 663,000 individuals with incomes above 200 percent and at or below 400 percent of the federal poverty level. These individuals are also eligible for significant federal assistance through Covered California.

Additionally, California will become the first state in the nation to extend premium assistance to qualified individuals with incomes between 400 and 600 percent of the federal poverty level. The Budget will provide assistance of approximately \$119 per month to 235,000 individuals within this range.

The Budget includes statutory changes to implement a state individual mandate that requires individuals to obtain comprehensive health care coverage or pay a penalty, based on the original provisions of the Affordable Care Act. These penalty revenues will be used to support increased subsidies on the exchange.

INCREASED SUPPORTS FOR VULNERABLE SENIORS

The Budget includes investments designed to bolster income supports and health services for California's vulnerable aging population. These targeted investments include:

- In-Home Supportive Services (IHSS) Restoration and County Maintenance-of-Effort Adjustment—The Budget includes \$357.6 million General Fund to restore the 7-percent across-the-board reduction to IHSS service hours and \$296.8 million to rebench the county IHSS Maintenance-of-Effort to account for growth in program costs. See Department of Social Services for more details on these augmentations.
- Eligibility Expansion in the Medi-Cal Aged, Blind, and Disabled program—The Budget includes ongoing \$63 million (\$31.5 million General Fund) for 2019-20 to expand eligibility for this population from 123 percent to 138 percent of the federal poverty level, no sooner than January 1, 2020.
- Alzheimer's Disease Program Grants and Governor's Task Force on Alzheimer's Prevention and Preparedness—The Budget includes ongoing \$3 million General

Fund for the Alzheimer's Disease Program to support research grants, with a focus on research to understand the greater prevalence of Alzheimer's among women and communities of color. The funding will also support the creation and implementation of the Governor's Task Force on Alzheimer's Prevention and Preparedness. Additionally, the Budget includes one-time \$5 million General Fund, available over three years, for grants to develop Alzheimer's disease local infrastructure.

- Senior Nutrition Program—The Budget includes \$114.7 million (\$25.8 million General Fund) ongoing for the Senior Nutrition program, which provides meals to seniors in both congregate and home-delivered settings. This represents an increase of \$17.5 million General Fund beginning in 2019-20. The increased funding for the Senior Nutrition Program will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Multipurpose Senior Services Program—The Budget includes a one-time increase of \$29.6 million (\$14.8 million General Fund) over three years to provide supplemental payments to Multipurpose Senior Services Program providers.
- Long-Term Care Ombudsman Program—The Budget includes \$4.2 million General Fund in 2019-20 and \$5.2 million General Fund annually thereafter for local Long-Term Care Ombudsman programs to provide quarterly visits to skilled nursing facilities and residential care facilities for the elderly.
- Aging and Disability Resource Connection Grants—The Budget includes \$5 million ongoing General Fund to provide grants to local Area Agencies on Aging and Independent Living Centers to complete the planning and application process to become Aging and Disability Resource Connections, which utilize the “No Wrong Door” model. The increased funding for Aging and Disability Resource connection grants will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Dignity at Home Fall Prevention Program—The Budget includes \$5 million one-time General Fund to provide grants to local Area Agencies on Aging for injury prevention education and home modifications for seniors who are at risk of falling or institutionalization.

- **Adult Protective Services Training**—The Budget includes \$5.8 million one-time General Fund, available over three years, to support statewide training for county Adult Protective Services staff and public guardians.
- **Long Term Services and Supports Actuarial Study**—The Budget includes \$1 million one-time General Fund for a feasibility study and actuarial analysis of options to finance a long-term services and supports program.

DEPARTMENT OF HEALTH CARE SERVICES

Medi-Cal, California's Medicaid program, is administered by the Department of Health Care Services. Medi-Cal is a public health care coverage program that provides comprehensive health care services at no or low cost to low-income individuals. The federal government mandates basic services, including: physician services; family nurse practitioner services; nursing facility services; hospital inpatient and outpatient services; laboratory and radiology services; family planning; and early and periodic screening, diagnosis, and treatment services for children. In addition to these mandatory services, the state provides optional benefits such as outpatient drugs, dental, home and community-based services, and medical equipment. The Department also operates the California Children's Services and the Primary and Rural Health programs, and oversees county-operated community mental health and substance use disorder programs.

The Budget includes \$2.1 billion (\$729 million General Fund) in 2019-20 for county eligibility determination activities based on projected growth in the California Consumer Price Index (3.39 percent).

MEDI-CAL

- **Full-Scope Medi-Cal Expansion for Undocumented Young Adults**—The Budget includes \$98 million (\$74.3 million General Fund) to expand full-scope Medi-Cal coverage to eligible young adults aged 19 through 25 regardless of immigration status, starting no sooner than January 1, 2020. This expansion will provide full-scope coverage to approximately 90,000 undocumented young adults in the first year. Nearly 75 percent of these individuals are currently enrolled in restricted-scope coverage in the Medi-Cal system.

- Restoration of Medi-Cal Optional Benefits—The Budget includes \$56.3 million (\$17.4 million General Fund) to restore the following optional benefits, effective no sooner than January 1, 2020: audiology and speech therapy services, incontinence creams and washes, optician and optical lab services, and podiatric services. The increased funding for optional benefits will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Medi-Cal Benefits for Mental Health—The Budget expands the Medi-Cal benefit for a pregnant individual who is receiving health care coverage and who is diagnosed with a maternal mental health condition to remain eligible for Medi-Cal program from 60-days to one year. This benefit is expected to be implemented during fiscal year 2020-21. The increased funding for postpartum care will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Opioid and Other Drug Screenings—The Budget expands the Medi-Cal benefit for adult screenings to include misuse of opioids and other drugs. This benefit is expected to be implemented during fiscal year 2020-21. The increased funding for screenings will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Proposition 56 Funds—The Budget includes \$1.3 billion in increased provider payments from Proposition 56 that will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Whole Person Care Pilots—The Budget includes \$100 million one-time General Fund for county pilots that coordinate health, behavioral health, and social services focused on individuals who are experiencing homelessness, or who are at risk of becoming homeless, and have a demonstrated medical need for housing and/or supportive services. In addition, the Budget includes \$20 million one-time General Fund for counties that currently do not operate pilots.

Medi-Cal Proposition 56 Investments
(Dollars in Millions)

| Category | | 2019-20 |
|-----------------------|---|------------------|
| Supplemental Payments | Physician Services | \$454.2 |
| | Dental Services | \$195.7 |
| | Women's Health and Family Planning | \$43.5 |
| | Intermediate Care Facilities for the Developmentally Disabled | \$13.0 |
| | AIDS Waiver | \$3.4 |
| | Community-Based Adult Services | \$13.7 |
| | Non-Emergency Medical Transportation | \$5.6 |
| | Free-Standing Pediatric Subacute Facilities | \$4.0 |
| | Hospital-Based Pediatric Physicians Services | \$2.0 |
| Rate Increases | Home Health Providers | \$31.2 |
| | Pediatric Day Health Care Facilities | \$6.9 |
| Other | Physician and Dentist Loan Assistance | \$120.0 |
| | Value-Based Payments Program | \$250.0 |
| | Trauma Screenings | \$13.6 |
| | Developmental Screenings | \$23.1 |
| | Provider Training for Trauma Screenings | \$25.0 |
| | Additional Funds for Women's Health | \$50.0 |
| Total | | \$1,254.9 |

OTHER PROGRAMS

- Behavioral Health Counselors in Emergency Departments—The Budget includes \$20 million one-time General Fund to hire trained behavioral health counselors in emergency departments of acute care hospitals to screen patients and offer intervention and referral to mental health or substance use disorder programs.
- Cannabis Allocation—The Budget includes \$21.5 million in Proposition 64 funds for competitive grants to develop and implement new youth programs in the areas of education, prevention, and early intervention of substance use disorders. These funds are continuously appropriated. See the Statewide Issues and Various Departments Chapter for more information.

DEPARTMENT OF SOCIAL SERVICES

The Department of Social Services serves, aids, and protects needy and vulnerable children and adults in ways that strengthen and preserve families, encourage personal

responsibility, and foster independence. The Department's major programs include CalWORKs, CalFresh, In-Home Supportive Services (IHSS), Supplemental Security Income/State Supplementary Payment (SSI/SSP), Child Welfare Services, Community Care Licensing, and Disability Determination.

CALWORKS

- **CalWORKs Maximum Aid Payment (MAP) Increase**—The Budget includes \$331.5 million General Fund and federal Temporary Assistance for Needy Families (TANF) block grant funds in 2019-20 and \$441.8 million ongoing to increase CalWORKs MAP levels, effective October 1, 2019. See the Early Childhood Chapter for more information.
- **Update the CalWORKs Earned Income Disregard and Income Reporting Threshold**—The Budget includes \$6.8 million General Fund in 2019-20 growing to \$99 million General Fund ongoing beginning in 2022-23, to increase the current CalWORKs Earned Income Disregard using a phased approach, from the current \$225 per month in 2019-20 to \$600 per month in 2021-22. The Budget also aligns the CalWORKs Income Reporting Threshold with the CalFresh program at 130 percent of the federal poverty level beginning in 2019-20.
- **Increase CalWORKs Asset Test Limits**—Increases the CalWORKs eligibility limit on cash assets from \$2,250 to \$10,000 and the vehicle asset limit from \$9,500 to \$25,000 for purposes of program eligibility, effective June 1, 2020. The revised asset limit levels will be adjusted annually for inflation. The Budget includes \$7.5 million General Fund in 2019-20 to reflect the increased limits. Costs are estimated to be \$29.9 million General Fund ongoing beginning in 2021-22.
- **Elimination of Consecutive Day Use Requirement in the CalWORKs Homeless Assistance Program (HAP)**—The Budget includes \$14.7 million General Fund in 2019-20 and \$27.6 million ongoing General Fund to eliminate the requirement that the 16 allowable days of CalWORKs temporary homeless assistance be used consecutively in a year-long period.
- **CalWORKs Home Visiting Program**—The Budget includes \$89.6 million General Fund and federal TANF block grant funds in 2019-20 and approximately \$167 million ongoing for the CalWORKs Home Visiting Program. See the Early Childhood Chapter for more information.
- **CalWORKs Single Allocation Budgeting Methodology**—The Budget includes \$41.4 million General Fund and federal TANF block grant funds in 2019-20 to reflect

the adoption of a revised budgeting methodology for the employment services component of the CalWORKs Single Allocation to counties. Additionally, beginning in 2020-21, the Single Allocation will no longer include the Stage One Child Care component. Stage One will be budgeted separately within the CalWORKs program.

- CalWORKs Outcomes and Accountability Review (Cal-OAR)—The Budget includes \$13.2 million General Fund and federal TANF block grant funds in 2019-20 for counties to perform required continuous quality improvement activities consistent with Cal-OAR implementation.
- CalWORKs Stage One Child Care—The Budget includes \$56.4 million General Fund in 2019-20 and \$70.5 million ongoing General Fund to improve access to and utilization of CalWORKs Stage One child care services. See the Early Childhood Chapter for more information.

SUPPLEMENTAL SECURITY INCOME/STATE SUPPLEMENTARY PAYMENT

- Supplemental Security Income (SSI) Cash-Out Policy Reversal Adjustments—The Budget preserves ongoing funding for county administration and benefits for newly eligible CalFresh recipients, Supplemental Nutrition Benefit program recipients, Transitional Nutrition Benefit program recipients, and California Assistance Program for Immigrants program recipients as a result of expanding CalFresh eligibility to SSI recipients, effective June 1, 2019. The Budget includes \$120 million General Fund in 2019-20 and approximately \$115 million annually thereafter to fund these programs on an ongoing basis.
- SSI Advocacy—The Budget includes \$25 million General Fund ongoing for the Housing and Disability Advocacy Program, to assist homeless, disabled individuals in applying for disability benefit programs.

IN-HOME SUPPORTIVE SERVICES

- In-Home Supportive Services (IHSS) Restoration—The Budget includes \$357.6 million General Fund in 2019-20 to restore the 7-percent across-the-board reduction to IHSS service hours. The increased funding for IHSS service hours will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.

- County IHSS Maintenance-of-Effort Adjustment—The Budget includes an increase of \$296.8 million General Fund in 2019-20 to rebench the County IHSS Maintenance-of-Effort, growing to \$615.3 million General Fund in 2022-23.
- Electronic Visit Verification—The Budget includes \$37.5 million (\$6.4 million General Fund) in 2019-20 to comply with the federal electronic visit verification mandate and make necessary changes to the Case Management, Information and Payrolling System.
- IHSS County Administration—The Budget includes an ongoing increase of \$15.4 million General Fund for IHSS county administration to reflect revised benefit rate assumptions.

CHILD WELFARE SERVICES

- Federal Title IV-E Funds for Dependency Counsel—The Budget includes \$34 million ongoing federal funds to support court-appointed dependency counsel representing children and parents during dependency proceedings.
- Foster Care Emergency Assistance—The Budget includes \$25.8 million one-time General Fund and federal TANF block grant funds in 2019-20 to provide caregivers with up to four months of emergency assistance payments pending resource family approval and up to twelve months for cases that meet good cause criteria. Beginning in 2020-21 and annually thereafter, the State will fund emergency assistance payments for up to three months, as local child welfare agencies and probation departments are anticipated to complete the resource family approval process on a timelier basis.
- Resource Family Approval Administration and Application Backlog—The Budget includes \$14.4 million one-time General Fund in 2019-20 to support county efforts in eliminating the backlog of foster care resource family applications that are pending review and approval.
- Family Urgent Response System—The Budget includes \$15 million General Fund in 2019-20 and \$30 million General Fund annually thereafter to implement a statewide hotline and enhanced county-based mobile response systems targeting youth in foster care and their caregivers. The system is intended to prevent placement disruptions, reduce traumatic experiences for foster youth, and reduce law enforcement calls and needless criminalization of youth. The increased funding for Family Urgent Response will be suspended on December 31, 2021. The suspension

will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.

- Foster Parent Recruitment, Retention, and Support—The Budget includes \$21.6 million one-time General Fund in 2019-20 for activities and services to retain, recruit, and support foster parents, relative caregivers, and resource families.
- Emergency Child Care Bridge—The Budget includes an increase of \$10 million General Fund for the Emergency Child Care Bridge program. See the Early Childhood Chapter for more information.
- Bringing Families Home—The Budget includes \$25 million one-time General Fund, available over three years, for the Bringing Families Home Program, which is a county-optional program that provides housing-related supports to eligible families served by county child welfare agencies.

OTHER PROGRAMS

- Immigration Services—The Budget includes a total of \$65 million ongoing General Fund to support qualified nonprofit organizations that provide a broad array of legal services and remedies related to immigration status for individuals and families. Of this amount, the Budget allows for up to \$5 million General Fund, on a one-time basis, to be available for the provision of legal services to unaccompanied undocumented minors and Temporary Protected Status beneficiaries. Additionally, the Budget includes \$25 million one-time General Fund for the Rapid Response Program to support entities that provide critical assistance/services to immigrants during emergent situations when federal funding is not available.

DEPARTMENT OF DEVELOPMENTAL SERVICES

The Department of Developmental Services funds a variety of services for individuals with developmental disabilities that allow them to live and work independently or in supported environments. California is the only state that provides developmental services as an individual entitlement. The state is in the process of closing all state-operated developmental centers, but will continue to operate the secure treatment area at the Porterville Developmental Center, the Canyon Springs community facility, and state-operated acute crisis homes.

Significant Adjustments:

- Supplemental Rate Increases and Developmental Services System Accountability and Oversight—The Budget includes \$206.7 million (\$125 million General Fund) in 2019-20 and \$413.3 million (\$250 million General Fund) in 2020-21 to provide supplemental rate increases of up to 8.2 percent to providers across a broad array of specified service categories identified in the developmental services rate study submitted to the Legislature in March 2019. The increased funding for developmental services provider rates will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Headquarters Restructure and Reorganization—The Budget includes \$8.1 million (\$6.5 million General Fund) ongoing for a reorganization of departmental headquarters to strengthen oversight and monitoring of regional centers and provider operations and enhance program compliance.
- Uniform Holiday Schedule Suspension—The Budget includes \$50.3 million (\$30.1 million General Fund) in 2019-20 to suspend implementation of the Uniform Holiday Schedule. The increased funding will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.
- Acute and Mobile Crisis Services—The Budget includes \$5.3 million (\$4.8 million General Fund) and \$7.9 million (\$4.7 million General Fund) annually thereafter to expand crisis services to the Central Valley.
- Development of Community Crisis Homes for Children—The Budget includes \$4.5 million one-time General Fund to develop community crisis housing specifically for children.
- Specialized Home Monitoring—The Budget includes \$5.8 million (\$3.9 million General Fund) ongoing to increase monitoring of Enhanced Behavioral Support Homes and Community Crisis Homes.
- Specialized Caseload Ratios—The Budget includes \$3.8 million (\$2.6 million General Fund) ongoing to establish a reduced regional center service coordinator caseload ratio for consumers with specialized behavioral needs.

- **Best Buddies**—The Budget includes \$2 million General Fund to support social inclusion, integrated employment, and leadership program services for children and adults with developmental disabilities, and will include a report of the number of persons served annually with these funds.

DEPARTMENT OF PUBLIC HEALTH

The Department of Public Health is charged with protecting and promoting the health and well-being of the people of California.

Significant Adjustments:

- **Home Visiting and Black Infant Health Programs**—The Budget includes ongoing \$65.3 million (\$30.5 million General Fund) to expand services in the California Home Visiting and Black Infant Health programs. See the Early Childhood Chapter for more information.
- **Infectious Diseases Prevention and Control**—The Budget includes one-time \$40 million General Fund, available over four years, for infectious diseases prevention and control and ongoing \$2 million General Fund specifically to address sexually transmitted diseases (STDs).

The Budget includes an additional ongoing \$5 million General Fund each for human immunodeficiency virus (HIV), and hepatitis C virus prevention and control that will be suspended on December 31, 2021. The suspension will be lifted if the Administration determines through the 2021 Budget Act process that there is sufficient General Fund revenue to support all suspended programs in the subsequent two fiscal years.

- **Licensing and Certification: Los Angeles County Contract**—The Budget includes an additional \$17.2 million Licensing and Certification Program Fund for a new, expanded contract with the Los Angeles County Department of Public Health to perform licensing and certification activities in Los Angeles County on behalf of the state.

DEPARTMENT OF STATE HOSPITALS

The Department of State Hospitals administers the state mental health hospital system, the Forensic Conditional Release Program, the Sex Offender Commitment Program, and the evaluation and treatment of judicially and civilly committed patients. The patient population is expected to reach 6,761 across the state hospitals and contracted patient programs and 795 in the Conditional Release Program by the end of 2019-20.

Significant Adjustments:

- **Metropolitan State Hospital Bed Expansion**—The Budget includes \$15.5 million ongoing General Fund and 99.2 positions for the second and final expansion phase of the Metropolitan State Hospital's secured treatment area. When completed in 2020, a total of 236 additional secured forensic beds will be available for the treatment of incompetent to stand trial commitments.
- **Direct Care Nursing**—The Budget includes \$15 million ongoing General Fund and 117.3 positions for the first year of a three-year phase-in to staff 128 medication rooms and to provide nighttime nursing supervisors in units across the five state hospitals. This will increase the number of direct-care nursing staffing in an effort to reduce patient violence, staff injuries, and staff turnover and absenteeism. In addition, the Budget includes 304 positions to better reflect the State Hospital's use of temporary help staff.
- **Court Evaluations and Reports**—The Budget includes \$8.1 million ongoing General Fund and 43 positions for the first year of a three-year phase-in of additional staff dedicated to forensic evaluations, court reports, court testimony, court report coordination, neuropsychological assessments, and treatment.
- **Patient-Driven Operating Expenses**—The Budget includes \$11 million ongoing General Fund for increased patient-driven operating expenses and equipment costs, such as pharmaceuticals, outside medical costs, and food. In addition, the Budget includes a standard estimate methodology for determining State Hospital patient operating expenses and equipment needs, which is being applied beginning in 2019-20.
- **Jail-Based Competency Treatment Programs**—The Budget includes \$6.4 million ongoing General Fund to contract for up to 73 additional jail-based competency restoration treatment beds through both existing and new county jail treatment programs.

OTHER HEALTH AND HUMAN SERVICES

OFFICE OF STATEWIDE HEALTH PLANNING AND DEVELOPMENT

- **Mental Health Workforce Investments**—The Budget includes one-time \$50 million General Fund to increase training opportunities in existing mental health workforce programs administered by the Office of Statewide Health Planning and Development. This funding includes \$2.65 million allocated for a Primary Care Clinician Psychiatry Fellowship Program and \$1 million allocated for mental health professionals formerly in the foster care system.
- **Workforce Education and Training (WET)**—The Budget includes one-time \$35 million General Fund and one-time \$25 million Mental Health Services Fund to implement the new 2020-25 WET Five-Year Plan.

DEPARTMENT OF CHILD SUPPORT SERVICES

- **Local Child Support Agency Funding Methodology**—The Budget includes \$19.1 million General Fund in 2019-20, growing to \$57.2 million General Fund beginning in 2021-22, to implement a Local Child Support Agency funding methodology for administrative costs. See the Early Childhood Chapter for more information.

MENTAL HEALTH SERVICES OVERSIGHT AND ACCOUNTABILITY COMMISSION

- **Early Psychosis Research and Treatment**—The Budget includes one-time \$20 million Mental Health Services Fund for projects that demonstrate innovative approaches to deter and intervene when a young person has experienced a first episode of psychosis.
- **Mental Health School Services**—The Budget includes one-time \$50 million Mental Health Services Fund in 2019-20 and \$10 million thereafter to encourage collaboration between county mental health or behavioral health departments and K-12 schools. The funds will be awarded through a competitive grant program to facilitate access and linkages of ongoing mental health services.